Posi Lock Puller, Inc. Warranty Statement

All Posi Lock forged parts carry a lifetime warranty with the exception of transmission jaws. All other Posi Lock parts and components are guaranteed for one year against defects in materials and workmanship to meet the exacting standards and requirements of professional maintenance. Every product manufactured by Posi Lock and found to be defective (by the factory) in either material or workmanship, will be repaired or replaced. This warranty applies to the original purchaser (end user) only and is nontransferable.

This warranty does not cover any product or part that has been abused, worn out, heated, ground or otherwise altered, used for a purpose other than that for which it was intended or used in a manner inconsistent with any instructions regarding its use. Use of an impact wrench voids the warranty.

Damaged components, including bent rams, dented or crushed cylinder walls are the result of misuse, misapplication or a combination of both and will not be considered under warranty. Normal wear such as worn out seals, couplers, O-rings and springs does not constitute a defect and will not be considered for warranty credit. The foregoing constitutes the only warranty made by the company.

In the unlikely event that product fails due to material or workmanship defect, you are instructed to contact the Posi Lock warranty division at 1-701-797-2600 or info@posilock.com. Except where such limitations and exclusions are specifically prohibited by law, the consumer's sole and exclusive remedy shall be the repair or replacement of the defective product.

Posi Lock shall not be liable for any consequential or incidental damage or loss whatsoever. Any and all expressed and implied warranties, including without limitation, any warranties of merchantability and fitness for a particular purpose, are limited to the original purchaser. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Hydraulic components not manufactured by Posi Lock Puller: please refer to the original manufacturer's warranty statement.

Notice: Posi Lock reserves the right to make changes in design or construction of tools and equipment without obligation to incorporate such changes in tools and equipment previously sold.

If you have a question about Posi Lock's warranty or a question regarding repair of a puller, please contact us at 1-701-797-2600.